

Area IV Public Transportation of Tippecanoe County

Area IV Agency on Aging and Community Action Programs officially began its Tippecanoe County Transportation Program in January of 2020. The program is designed to provide Non-Emergency Medical Transportation to all types of medical related appointments as well as transportation to non-medical outings such as grocery shopping, banking, or any other type of trip. The Transportation Program is open to the public in the non-urbanized area of Tippecanoe County and is available to non-ambulatory individuals in the urbanized areas of Tippecanoe County. A one-way fare of \$5 is required for all riders under the age of 60. Riders age 60 and over are asked to make a voluntary donation to the program to help differ costs.

Area IV Public Transportation of Tippecanoe County is located and dispatched from the Area IV Agency on Aging and Community Action Programs offices at 660 North 36th Street, Lafayette, IN. At the onset of the program there was a staff of 4 including 3 fulltime drivers and 1 manager/dispatcher. The program currently has 6 vehicles in its fleet. A maintenance contract is in place with City Bus of Lafayette to service and maintain the vehicles on a regular basis.

Area IV Public Transportation of Tippecanoe County got off to an exceptional start in its first quarter of operations. The program provided over 600 one-way trips to area residents in the first quarter of 2020. The daily volume of trips was steadily increasing and we were looking to expand and bring in a fourth driver to handle the growing demand. Unfortunately, the program was suspended on April 1st 2020 and all employees put on temporary furlough when Area IV Agency on Aging and Community Action Programs was closed to the public due to the state shut down orders related to COVID-19.

Moving ahead to June 2020, Area IV Public Transportation of Tippecanoe County has begun providing limited services due to safety concerns and diminished demand resulting from continuing COVID-19 issues. We have several new policies and procedures in place to provide the safest environment possible for our drivers and passengers. We will continue to expand our services as needed keeping in mind that the safety of our drivers and passengers is our first priority. In an effort to reignite the program and to inform and educate the community about our services we have started an outreach/marketing program targeting businesses, churches, community centers, and civic organizations throughout Tippecanoe County.

Thank you for the opportunity to serve the residents of Tippecanoe County

Area IV Public Transportation of Tippecanoe County

8668

Reports on file!

1st ever Rural
Transportation

Fund # 8668-Grant
from INDOT!

1st Quarter report for 2020